

Posten's purchase and delivery terms and conditions for foreign stamp collectors on

Posten.se

1. Generally

1.1 The following terms and conditions shall apply to Posten AB's (hereinafter referred to as "Posten") sales to foreign stamp collectors via the Internet.

1.2 Certain provisions only apply to private persons. The scope of each provision is stated in each individual case.

1.3 The terms and conditions stated in the version effective at the time the order was placed shall apply, but may be amended.

2. Prices

2.1 The applicable price for ordered products, including/excluding VAT, is the price stated in relation to the product as displayed in the Shop on Posten.se on the day the order was placed.

2.2 Unless otherwise agreed with Posten, shipping and handling charges will be charged at twenty-nine (SEK 29) kronor in conjunction with orders of less than two hundred and forty (SEK 240) kronor (including VAT). Orders exceeding two hundred and forty (SEK 240) kronor (including VAT) will be shipped free of charge.

3. Information regarding the processing of personal data

3.1 Posten AB is responsible for the processing of personal data carried out in connection with orders of goods from the Shop on Posten.se. Pursuant to law, you are entitled to receive information regarding the registered personal data pertaining to you and to have corrected incorrect or misleading personal data. Please contact Posten at address: Posten AB, Data Protection Officer, SE-105 00 Stockholm, SWEDEN.

3.2 Posten will process personal data pertaining to you for the administration of orders and delivery of goods from the Shop on Posten.se. For practical reasons, it is not possible to order goods without permitting Posten to register such personal data necessary for administration. In addition, the information will be utilised for the provision of information and offers to you.

4. Payment terms

4.1 Payment may be made through payment in advance. Information regarding the various means of payment is presented on the following link.

5. Ordering

5.1 All correspondence between the parties will be assumed to take place by e-mail. Following the placement of an order, the Customer undertakes to monitor his e-mail.

5.2 The purchase agreement initially becomes binding after Posten confirms the order by e-mail.

5.3 Provided the order has not been despatched, the Customer shall have the possibility to cancel, in whole or in part, the order by contacting Customer Service by telephone.

6. Delivery

6.1 Deliveries pursuant to these terms and conditions shall only take place to locations abroad. The normal delivery period is 1-2 weeks from the order date. In the event the delivery period is estimated to take longer, the Customer will be notified of such by e-mail.

6.2 Unless otherwise specifically agreed with Posten, orders exceeding two thousand (SEK 2,000) kronor in value, will be sent as registered parcels.

6.3

6.4 In conjunction with transport from Posten to the Customer, Posten shall be liable in the event that the goods are damaged or lost during shipping. In conjunction with shipping from the Customer to Posten, the Customer shall be liable in the event that the goods are damaged or lost during shipping.

7. Right to cancel purchase/Return

7.1 The Customer is entitled to return ordered goods. The Customer must notify Posten regarding such within fourteen (14) days from the date of receipt of the goods. The notice shall take place by e-mail to kundservice@pf.posten.se or by post to:

Sweden Post Stamps, Customer Service, SE-981 84 KIRUNA, SWEDEN.

7.2 Return shall take place to Sweden Post Stamps, Customer Service, SE-981 84 KIRUNA, SWEDEN, and a copy of the order confirmation must be enclosed. Returns cannot be made on a COD basis.

7.3 Returned products must be in unused and undamaged condition unless the goods have been damaged or modified as a result of some circumstance which is not attributable to the Customer.

7.4 The Customer must pay return postage.

8. Complaints

8.1 In connection with delivery of incorrect or defective goods, the Customer must immediately submit a complaint in writing and state the problem therein.

9. Damage

9.1 Posten shall not be liable for defects/delays, nor shall it be liable for any damage, whether direct or indirect, beyond the provisions set forth above or otherwise provided to private persons under statutory consumer law legislation.

10. Disputes

10.1 Disputes arising as a result of the purchase of goods from the Shop and/or these terms and conditions shall be adjudicated in accordance with Swedish law by a Swedish court of general jurisdiction or by the Swedish National Board of Consumer Complaints.

11. Miscellaneous

11.1 Customer Service shall be responsible for all matters regarding Posten's goods and purchases from the Shop.

Tel: +46 980 74936

Fax: +46 980 81490

E-mail: kundservice@pf.posten.se

Address: Sweden Post Stamps, Customer Service, SE-981 84 KIRUNA, SWEDEN.